



## **DVE MOGILI MUNICIPALITY • RUSE DISTRICT**

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### **ANNOUNCEMENT**

On 12 June 2009 started the implementation of the Project "Modern and Effective Administration in the municipality of Dve Mogili", that is implemented with the financial support of Administrative Capacity Operational Programme, co-funded by the European Social Fund Contract A 09-31-38 C/12.06.2009. Its general objective is development and improvement of administrative services in Dve Mogili Municipality.

The realization of Activity 1 and Activity 2 with subject "Analysis of the current situation of administrative services and processes in the Municipality of Dve Mogili" and "Updating the Internal Rules for Provision of Administrative Services" was entrusted by public procurement to chosen contractor. The implementation of Activity 1 will finish at the end of November 2009.

During the period 13 - 19 November 2009 the implementation of Activity 3 "Study and adaptation of best practices from other EU member states in the provision of electronic services to citizens and business" was carried out. The group, who visited the municipalities selected by the project team: Kaplitse - Czech Republic and Frayshtadt and Perg – Austria, consisted of experts from the municipal and mayoral administrations in the field of administrative services. The activity on studying the best practices for electronic services in other EU member states will help to improve the quality of administrative services in the municipality as it will lead to the introduction of three already successful and working mechanisms. At this stage, our efforts are focused on providing several services at two-way interaction level, as well as services connected to ESGRAON, filling out online forms - available on the website of the municipality, check taxes and fees due, exemplification of application request for accomplished circumstance verification and registration for the reception hours for the mayor of the municipality. Implementation of this activity will be carried out with the cooperation of the municipal administration and an executor, who will develop WEB-forms for electronic services and realize our tasks regarding the vision and the content of the municipal website and its update.

Besides the development of three electronic services, the project includes increasing the number of services by the development of electronic public registers of public properties and register of administrative services. In this way, it will expand and make easier the access to the municipal services for business and citizens, it will save time and money to customers and will reduce the chance for corruption.

In 2010, the implementation of the Activity "Upgrading the Administrative Information System" will provide modernization of the local network - unified connection between all departments and divisions in the municipality and local connection with the mayoralties.



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Our future expectations are:

- Advanced performance of integrated service and electronic information exchange based on the enforce the Electronic Governance Act;
- Providing conditions for the realization of basic principle of the Electronic Governance Act "*Single data providing and multiple use*" by updating the website of Dve Mogili Municipality and development of information technologies;
- Upgrading the Administrative Information System at a high technological level.

**Dragomir Damyanov**

*Mayor of Dve Mogili Municipality*

Date: 30 November 2009